

Veterans Guide to Outpatient Clinics VA Greater Los Angeles

September 2024



Dear Veterans,

As Medical Center Director for VA Greater Los Angeles Healthcare System (VAGLAHS), I am deeply proud to be part of a mission-driven and dedicated team that makes up one of the largest, most complex healthcare systems in VA.

We are honored to serve nearly 90,000 Veterans like yourself across five counties over 20,000 square miles. With our two Ambulatory Care Centers and eight Outpatient Clinics, as well as our world-class West Los Angeles VA Medical Center, we provide a vast spectrum of care in a diverse range of communities.

This booklet was designed to give you detailed information on each clinic so you can choose your preferred locations for receiving care. Within these pages you'll find maps, phone numbers, services offered and some interesting details about what makes each clinic and region unique.

I hope this comprehensive guide helps you as you make critical decisions about your healthcare needs.

Our commitment to providing unparalleled care means we are continually working to expand our services to meet your needs. To do so, we need to hear from you, and we hope you'll continue to provide valuable feedback on how we can best serve and support you.

Sincerely,

Rob Merchant

Medical Center Director





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Antelope Valley

VA Clinic*

Antelope Valley, the western tip of the Mojave Desert, is known for its hot, dry climate; famed California poppy blooms; and close connection to the aviation and aerospace industries. It was named for its large population of antelope (known as pronghorns), though they were eliminated due to development in the 1880s. With Edwards Air Force Base just 32 miles from the VA clinic, many of the 4,500+ Veterans served in this area have worked in these fields. Notably, on October 14, 1947, Air Force Capt. Chuck Yeager made history by breaking the sound barrier while flying over the Mojave. In addition, all of the U.S.





Space Shuttles have been assembled at the Rockwell International plant in nearby Palmdale before beginning their journeys to the stars. Major League Baseball's Randy Kutcher, utility infielder and standout base runner who played for both the San Francisco Giants and the Boston Red Sox, also attended high school in Palmdale before entering the draft.

Clinic Hours

Mon - Fri: 8:00 a.m. - 4:30 p.m. Sat – Sun: Closed

Phone

Main Phone: 661-729-8655 Mental Health: 310-268-4449

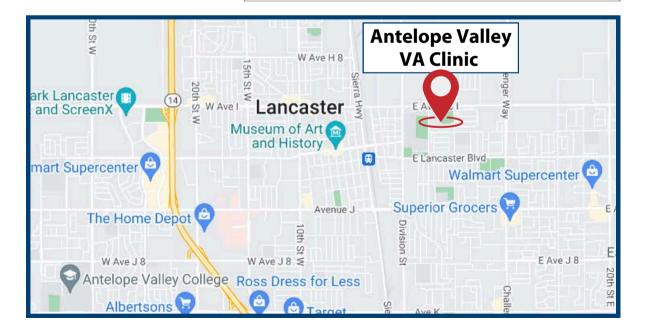
- Primary Care
- Laboratory/Radiology
- Clinical Video Telehealth (CVT)
- Dietetics
- Mental Health
- Audiology
- Podiatry
- Bus Service to West LA and Sepulveda for Scheduled Appointments



A new VA-operated Lancaster clinic is slated to open in FY2025. The clinic will be located at 44439 7th St. W., Lancaster, CA, 93534, and will double the size of the current location. Services offered will include primary care, a new dedicated women's health clinic, homeless services, telehealth, mental health, physical medicine and rehabilitation, audiology and speech, eye care, social work, housing, and lab services.

Location

340 East Avenue I, Suite 108 Lancaster, CA 93535-1941



Bakersfield VA Clinic

Bakersfield, the ninth most populous city in California, is known as a hub for both agriculture and oil production, as well as being the birthplace of the "Bakersfield sound," a unique genre of country music that combines honkytonk with rock and roll. Renowned recording artists Buck Owens and Merle Haggard called Bakersfield home, and it's often referred to as the "Country Music Capital of the West Coast." It's also the gateway to the Southern River, Lake Isabella Sierras. Kern recreation area and the Trail of 100 Giants, a majestic grove of giant sequoias. The Kern River Parkway Trail is in close proximity to the clinic and





provides 30 miles of paved bike trails and links to Cal State University Bakersfield, one of a variety of colleges in Kern County, many of which have Veterans matriculating. Kern County is also home to the Bakersfield National Cemetery, where thousands of heroes have been laid to rest, as well as the Kern Veterans Memorial and the Kern County WWII Memorial.

Clinic Hours

Mon - Fri: 8:00 a.m. - 4:30 p.m.
Sat – Sun: Closed

Phone

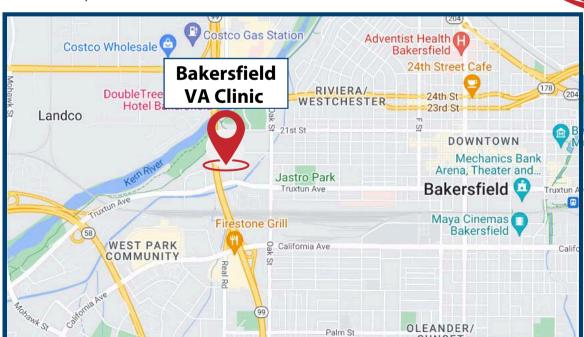
Main Phone: 661-632-1800 Mental Health: 661-632-1860

- Primary Care
- · Women's Health
- Podiatry
- Nutrition
- Kinesiotherapy
- Laboratory
- Optometry
- Optical
- Audiology
- Dental
- Mental Health

- Social Work
- Telehealth
- Business Office
- Homeless Services: Housing and Urban Development - Veterans Affairs Supportive Housing (HUD-VASH) and Veterans Justice Outreach Program (VJO)
- Caregiver Support
- Bus Service to West LA and Sepulveda for Scheduled Appointments

Location

1801 Westwind Drive Bakersfield, CA 93301-3028



Captain Rosemary Bryant Mariner

Outpatient Clinic

Many spots in this coastal California city are popular destinations for visitors and locals alike including the oldest pier in California, Ventura Pier; the historic Mission Basilica San Buenaventura; and the area's beautiful beaches. This centrally located VA clinic, recently opened in 2022, is named after the history-making female aviator Capt.

Rosemary Bryant Mariner, the first woman to command an operational aviation squadron. She was also instrumental in lifting the ban on women serving in combat and addressing the impact of sexual assault in the military. This 50,000 square-foot facility has many unique assets including

a special Women's Health Clinic that offers obstetrics and gynecology

along with a separate waiting area.

Clinic Hours

Mon - Fri: 8:00 a.m. - 4:30 p.m.
Sat – Sun: Closed

Phone

Main Phone: 805-339-6400



U.S. Department

5250 Ralston Street Ventur

of Veterans Affairs

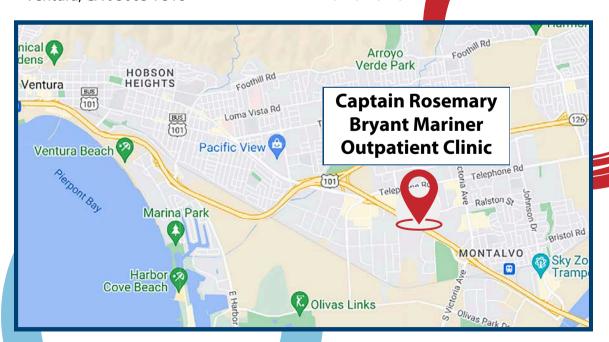
Ventura Outpatient Clir

- · Primary Care
- Women's Health
- Homelessness Programs
- · Pulmonary Clinic
- Home-Based Primary Care
- Laboratory
- Mental Health Clinic
- Dentistry
- Audiology/Speech Pathology
- Cardiology
- · Eye Clinic

- Podiatry
- Processing Travel Pay
- Physical Medicine and Rehabilitation Service
- Enrollment and Eligibility
- Processing for Veterans Health Identification Card
- Services for Unhoused Veterans
- Bus Service to Other GLA Clinics (Including West LA) for Scheduled Appointments

Location

5250 Ralston Street Ventura, CA 93003-7318



East Los Angeles

VA Clinic

Known as the center of Latino culture in Los Angeles, East LA has a rich history and includes some of the city's oldest neighborhoods including Boyle Heights. This clinic has been serving the area's Veterans since 1968. The region is home to the Latino Walk of Fame, musical hub Mariachi Plaza, and famous indoor market El Mercado de Los Angeles. This clinic also plays host to the annual East LA Veteran Car Show and Vet Fest, a popular community event featuring one-of-a-kind classic cars, food, games, music, and connection to VA resources for Veteran attendees.

Clinic Hours

Mon - Fri: 8:00 a.m. - 4:30 p.m.
Sat – Sun: Closed

Phone

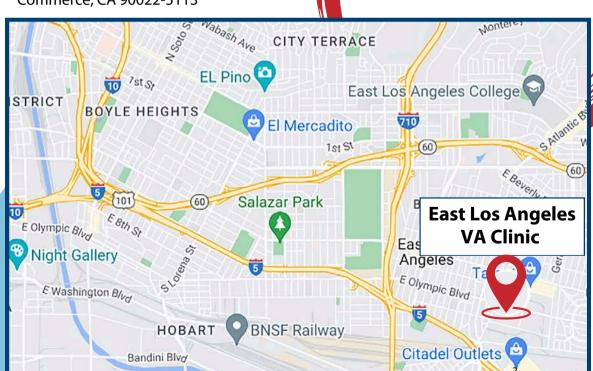
Main Phone: 323-725-7372



- · Primary Care
- Women's Health
- Social Work
- Mental Health
- Nutrition
- Laboratory Services
- Telehealth
- Housing and Urban Development --Veterans Affairs Supportive Housing (HUD-VASH)

Location

5426 E Olympic Blvd, Commerce, CA 90022-5113



Los Angeles Ambulatory Care Center (LAACC) . . .

A hub for history, architecture, arts, culture, sports, entertainment, and government, downtown Los Angeles has seen countless evolutions over the years and continues to change. This clinic is centrally located near Historic Union Station, Olvera Street, the Civic Center, Little Tokyo and New Chinatown, among countless other popular destinations and cultural landmarks. This clinic is known for its work in complementary and integrative health, offering acupuncture and healing touch among other therapies. Just blocks from LAACC is the Go For Broke Monument, a tribute to Japanese Americans who served in the U.S Army during World War II. It's engraved with the names of more than 16,000 men and women, and stands as a tribute to their courage and sacrifice.





Clinic Hours

Mon - Fri: 8:00 a.m. - 4:30 p.m.
Sat – Sun: Closed

Phone

Main Phone: 213-253-2677

- · Primary Care
- Women's clinic
- Mental Health
- Dental
- Laboratory
- Radiology
- Physical Therapy
- Ear, Nose & Throat
- Podiatry
- Audiology
- Neurology
- Pharmacy
- Dermatology

- Urology
- Tele-Retinal Imaging
- Homeless Services Housing and Urban Development - Veterans Affairs Supportive Housing (HUD-VASH)
- Substance Use Disorders (SUD) Clinic
- Opioid Treatment Program (OTP)
- Patient Education Resource Center (PERC)
- Eye Clinic: Optometry, Ophthalmology
- Infectious Disease
- Veterans In Progress (VIP)
- · Business Office
- Patient Advocate
- Bus Service to West LA for Scheduled Appointments

Location

351 East Temple Street Los Angeles, CA 90012-3328



San Gabriel Valley

VA Clinic

The San Gabriel Valley, named for the San Gabriel River that flows through its center, is a diverse and culturally rich region, known for events like the Annual Rose Parade and home to an abundance of botanical gardens, museums, and parks. Opened in 2019, the SGV clinic is a leader in complementary and integrative health, including acupuncture, healing touch and aromatherapy.

As the first VA Primary Care clinic in the nation to achieve Level 2

Age-Friendly Health Systems recognition, the SGV clinicis committed to providing

the SGV clinicis committed to providing evidence-based compassionate care to older veterans. This clinic has a patient confidence/trust scoreof 94.4%.

Clinic Hours

Mon - Fri: 8:00 a.m. - 4:30 p.m.
Sat – Sun: Closed

Phone

Main Phone: 818-672-2800



- · Primary Care
- Social Work
- Mental Health
- Women's Health
- Laboratory
- Physical Therapy
- Clinical Pharmacist
- Acupuncture/Battlefield Acupuncture

- Diabetes Education Group
- Healing Touch
- Telehealth (Tele-Eye, Tele-Dermatology)
- Primary Care Mental Health Integration (PC-MHI)
- Vaccinations



San Luis Obispo

VA Clinic

One of California's oldest communities. San Luis Obispo, often known as SLO, got its start as a city with the founding of Mission San Luis Obispo de Tolosa in 1772, which still stands on its original site. Visitors to this central coast county flock to famed wine community Paso Robles and picturesque, seaside Morro Bay and other charming towns nearby. SLO is also home to California Polytechnic State University (Cal Poly), a public university known for its learn-by-doing approach to education. Located in a vibrant and walkable neighborhood, not too far from Cal Poly, the SLO clinic serves more than 3,500 Veterans per year and has a patient confidence/trust score of 95.2%.



Mon - Fri: 8:00 a.m. - 4:30 p.m.
Sat – Sun: Closed

Phone

Main Phone: 805-543-1233

Mental Health: 805-543-1233 ext. 76203



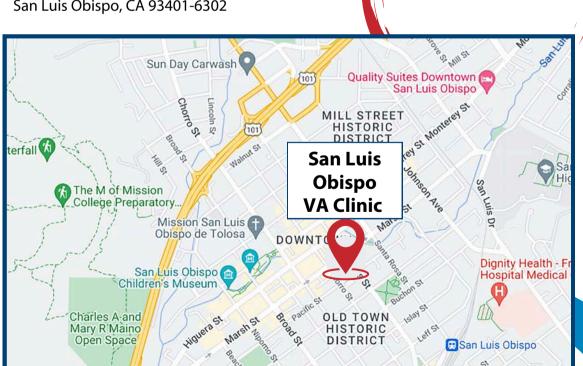


- Primary Care
- Women's Health
- Mental Health
- Audiology
- Clinical Video Telehealth (CVT)
- Laboratory (Draw Station)
- Homeless Services Housing and Urban Development - Veterans Affairs Supportive Housing (HUD-VASH)

- Social Work
- Nutrition
- Telehealth
- Bus Service to Other GLA
 Clinics (Including West LA)
 for Scheduled Appointments

Location

1288 Morro Street, Suite 200 San Luis Obispo, CA 93401-6302



Santa Barbara VA Clinic



Sometimes referred to as "The American Riviera," this beautiful seaside city has a rich maritime history and is a perpetually popular destination. The Santa Barbara Maritime Museum (SBMM) offers an interactive look at how the ocean has played an integral part in the region's history. Outdoor enthusiasts can enjoy hiking, surfing, kayaking, snorkeling, and more. The clinic, which has been serving area Veterans since 1982, serves nearly 2,000 Veterans per year and has a patient confidence/trust score of 94.4%.



Clinic Hours

Mon - Fri: 8:00 a.m. - 4:30 p.m.
Sat – Sun: Closed

Phone

Main Phone: 805-683-1491





- · Primary Care
- Women's Health
- Behavioral Health Clinic
- Nutrition Services
- Social Work
- Clinical Video Telehealth (CVT)
- Lab Services
- Services for Unhoused Veterans
- Bus Service to Other GLA Clinics (Including West LA) for Scheduled Appointments

Location

4440 Calle Real Santa Barbara, CA 93110-1002



Santa Maria VA Clinic

This area's sunny, Mediterranean climate makes it optimal for growing both strawberries and wine grapes, leading to a thriving regional wine culture. It's also known for its own "Santa Maria-style" red oak coal barbecue technique. The Santa Maria Public Airport was built by the U.S. Army during World War II, when it was known as Santa Maria Army Air Field. Each year, the airport also hosts the Central Coast AirFest that features military demos, vintage warbirds, aerobatics and more. The clinic, built in 2007, serves more than 6,000 Veterans per year.



Mon - Fri: 8:00 a.m. - 4:30 p.m.
Sat – Sun: Closed

Phone

Main Phone: 805-354-6000 Mental Health: 805-354-6000 ext. 76053



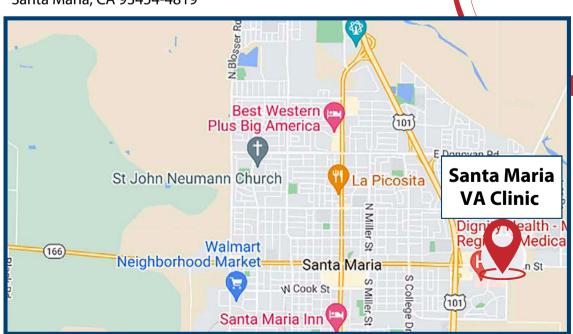


- Primary Care
- Women's Health
- Mental Health
- Nutrition Services
- Dental (Minor Procedures)
- Optometry
- Physical Medicine,
 Rehab Clinic & Physical
 Therapy
- Dermatology
- Laboratory

Location

1550 East Main Street Santa Maria, CA 93454-4819

- Homeless Services Housing and Urban Development - Veterans Affairs Supportive Housing (HUD-VASH) and Veterans Justice Outreach Program (VJO)
- Clinical Video Telehealth (CVT)
- Podiatry
- Social Work
- Telehealth
- · Business Office
- Audiology
- Bus Service to Other GLA Clinics (Including West LA) for Scheduled Appointments



Sepulveda

VA Medical Center

More than 35,000 Veterans per year are served at the expansive, 150-acre Sepulveda clinic campus, making it larger than many standalone private medical centers across the country. Building 200, the main hospital, is known for its presence in the longrunning show "Grey's Anatomy" where it became Seattle Grace Hospital. This location also recently opened a Veteran's Fitness Gymnasium featuring state-of-art equipment for health, wellness, recreation, and sport conditioning. Hundreds of Veterans also live on-site in Buildings 4 and 5, which offer 148 Enhanced-Use Lease (EUL) units in partnership with New Directions for Veterans; as well as in the Community Living Center (CLC), or VA nursing home.



Mon - Fri: 8:00 a.m. - 4:30 p.m.
Sat (limited services) – Sun: Closed

Phone

Main Phone: 818-891-7711

Mental Health: 818-891-7711 ext. 31139





- Physical/Occupational Therapy
- Compensation and Pension exams
- Primary Care
- Women's Health
- Medical Specialty Clinics: Hematology, Dermatology, Gastroenterology, Rheumatology, Renal, Infectious Disease, Neurology, Cardiology, Physical Medicine and Rehab, Endocrine/Diabetes, Pulmonary
- Urology
- Podiatry
- Patient Education Resource Center (PERC)
- Eye Clinic
- Head and Neck

- Cardiology Lab
- Pulmonary Lab
- Social Work
- Mental Health
- Radiology
- Pharmacy
- Prosthetics
- Acupuncture
- Telehealth/Tele-Eye
- Tele-Dermatology
- Clinical Pharmacist
- Dental
- Bus Service to Other GLA
 Clinics (Including West LA) for
 Scheduled Appointments

Location

16111 Plummer Street Sepulveda, CA 91343-2036



West Los Angeles VA Medical Center



In addition to being the medical hub for VAGLAHS, providing world-class care to thousands of Veterans per year, the 388-acre West LA VA Medical Center campus has a storied history. Once known as the Old Soldiers Home, it was established in 1887 on land donated for the care of disabled Veterans. The campus is now reclaiming its origins as it transforms into a first-of-its-kind community with at least

1,200 units of permanent supportive housing for formerly homeless Veterans and their families. This facility is also a leading research center, acclaimed teaching hospital, and features a brand new 28,786 square foot kitchen building that serves approximately 2,000 meals to Veterans each day.

Clinic Hours

(L) Mon – Sun: 24/7

Phone

Main Phone: 310-478-3711

Mental Health: 877-251-7295



- **Primary Care**
- **Emergency Care**
- Geriatrics
- Pharmacy
- Women Veteran Care
- Mental Health Care
- Suicide Prevention
- Amputation Care
- Audiology and Speech
- Blind and Low Vision Rehabilitation
- COVID-19 Vaccines
- Cancer Care
- Chiropractic
- Dental/Oral Surgery
- · Laboratory and **Pathology**
- Neurology
- Nutrition, Food and **Dietary Care**
- Optometry
- · Pain Management
- Physical Medicine and Rehabilitation
- Physical Therapy, **Occupational Therapy** and Kinesiotherapy
- · Polytrauma and Traumatic Brain Injury
- Radiology
- Rheumatology

- · Smoking and **Tobacco Cessation**
- Thoracic Surgery
- · Wheelchair and Mobility
- Adaptive Sports
- Caregiver Support
- Homeless Veteran Care
- Intimate Partner **Violence Support**
- LGBTO+ Veteran Care
- Minority Veteran Care
- Patient Advocates
- · Recreation and Creative **Arts Therapy**
- Returning Service Member Care
- Social Work
- My HealtheVet Coordinator
- Telehealth



Location

11301 Wilshire Boulevard Los Angeles, CA 90073-1003







GLA Clinic Map





Important Phone Numbers

Veterans Crisis Line

- Dial 988 then press 1
- Text to 838255
- Chat online at VeteransCrisisLine.net/Chat

Nurse Advice Call Center

877-252-4866

VA Benefits Hotline

800-827-1000

GLA Temporary Housing Hotline

310-268-3350, Mon - Fri, 7:30 a.m. - 4 p.m. Outside of these hours, please call Volunteers of America (available 24/7) at 213-623-8580.

National Call Center for Homeless Veterans

877-424-3838

Community Care Contact Center

877-881-7618

Women Veterans Call Center

855-VA-WOMEN (855-829-6636)



Website Resources

Clinic Information:



Scan or visit this link for information about each clinic location.

www.va.gov/greater-los-angeles-health-care/locations/



Other helpful URLs:

Homeless Veteran Resources

https://www.va.gov/greater-los-angeles-health-care/health-services/homeless-veteran-care/

Transportation Schedules

https://www.va.gov/greater-los-angeles-health-care/programs/transportation-services-and-schedules/

GLA Social Media Channels:



Facebook @losangelesva



Instagram @greaterlosangelesva



X/Twitter @losangelesva



YouTube @greaterlosangelesva



GLA Stories Blog

www.va.gov/greater-los-angeles-health-care/stories/



GLA Events

GLA hosts many different events for Veterans including food drives, luncheons, bingo, holiday celebrations, town hall meetings, Stand Downs and much more all throughout the greater Los Angeles catchment area.



Scan or visit this link for the GLA event calendar and details on upcoming events at all clinic locations.

https://www.va.gov/greater-los-angeles-health-care/events/





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Notes

